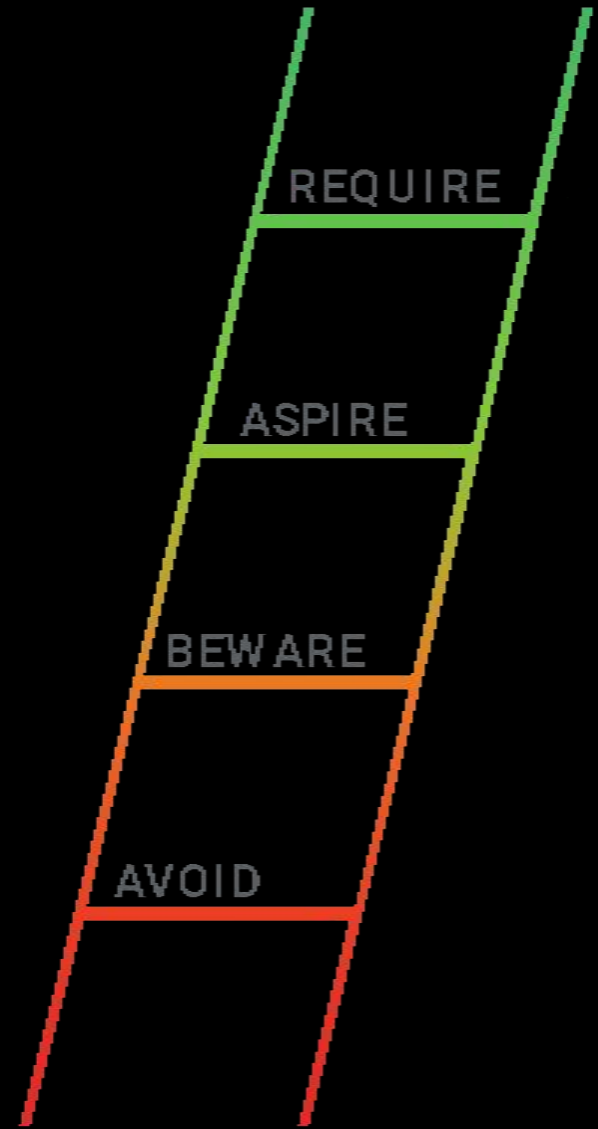


Place value

Why do we need great urban design?

Prof. Matthew Carmona

@ProfMCarmona

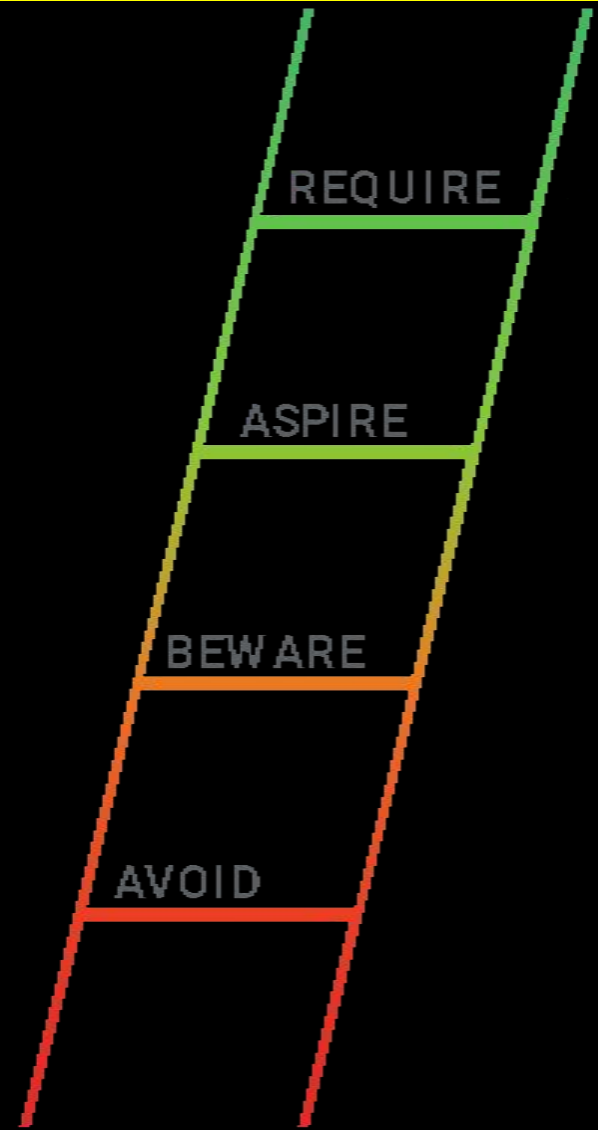


Place value

Why do we need great urban design?

Prof. Matthew Carmona

@ProfMCarmona



*A man who
knows the price of
everything and the value
of nothing*

Oscar Wilde





Price
vs.
Value



Oscar Wilde



Place value

Place Value & the Ladder of Place Quality

A Place Alliance Report

The screenshot shows a web browser window displaying the 'Place Value Wiki' homepage. The browser's address bar shows 'sites.google.com'. The page features a navigation menu with categories: 'The evidence', 'Health', 'Society', 'Economy', and 'Environment'. A dropdown menu is open under 'Economy', listing six items: 'C1. Property value and ...', 'C2. Residential propert...', 'C3. Commercial proper...', 'C4. Streets, public real...', 'C5. Economic develop...', and 'C6. Public spending (an...'. The main content area has a background image of a group of people sitting on a park bench. The text 'Place Value Wiki' is prominently displayed, followed by the subtitle 'Place quality and its health, social, economic and environmental value'. Below this is a yellow 'Welcome' section with the following text: 'Place Value Wiki brings together in a 'raw' form the range of rigorous research evidence that links the 'quality' and design of 'place' with the value added in health, social, economic and environmental terms. As a wiki it is available to all researchers to add (or edit) their evidence in order to create a collective resource. Please contribute. You can find out how to here. The evidence held in the wiki is available to all to use to help make the case for investing in the quality of place. The evidence is overwhelming and irrefutable. Please use it. Prof. Matthew Carmona'. At the bottom, there is a URL: 'https://sites.google.com/view/place-value-wiki/economy/c3-commercial-property-value-and-better-urban-design'.



Cities and places



Prosperity or poverty





Health and well-being

Economic productivity
and opportunities

place





**Social and cultural
experience**

A large crowd of people is gathered on the steps of a grand building with classical columns. Many people are wearing red clothing and holding Union Jack flags, suggesting a patriotic celebration. The scene is festive, with people sitting at tables covered with white cloths, eating and talking. The building's architecture is prominent in the background, with tall columns and a wide set of stairs.

place

**Together
ness and
empowerment**

place

Emissions and pollution

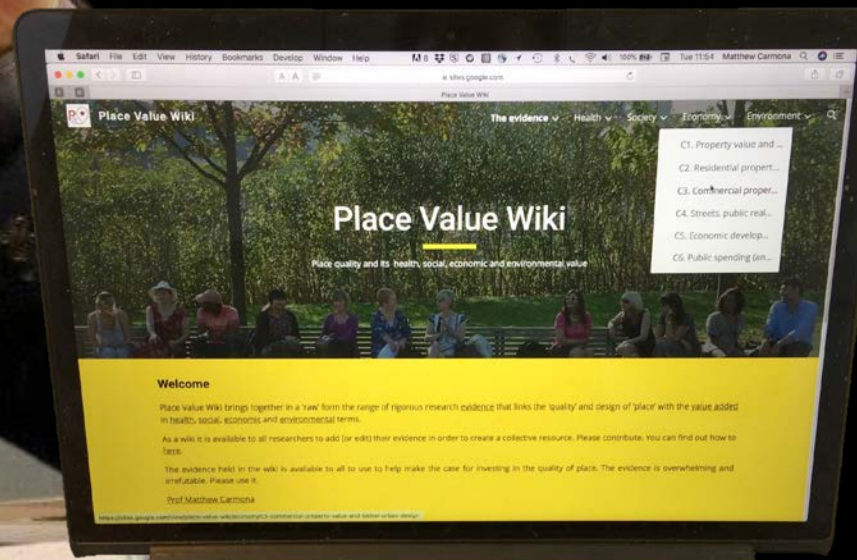


Real estate markets

place

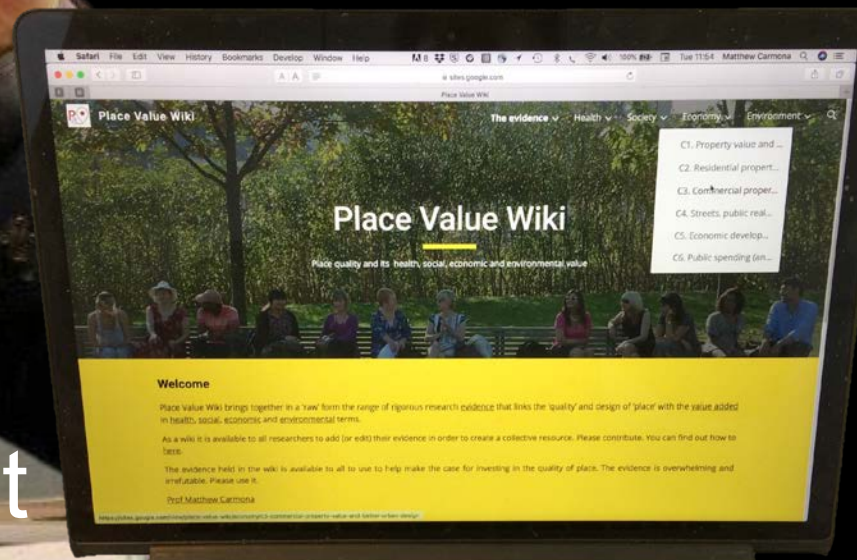


But don't believe me!



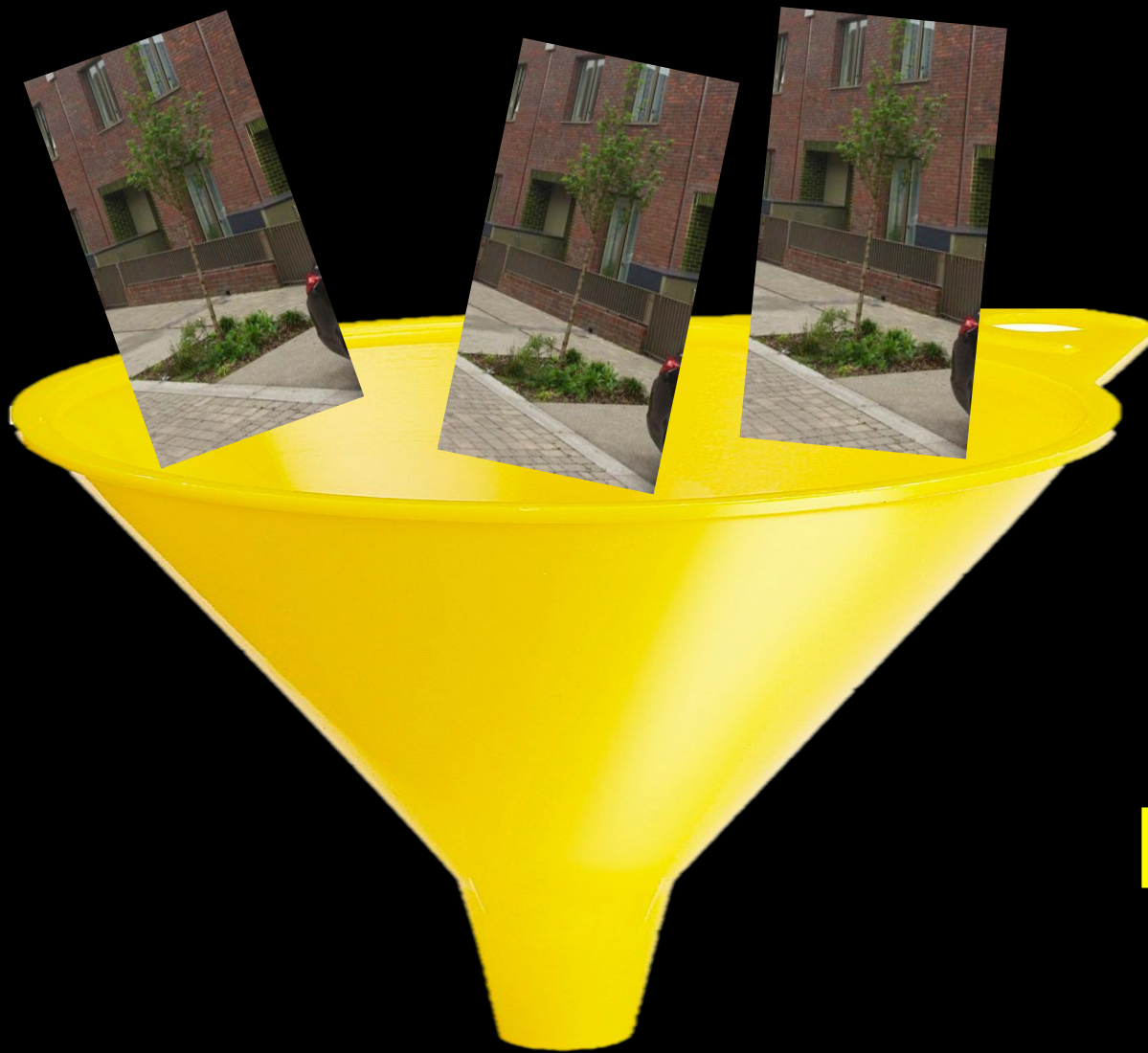
But don't believe me!

www.place-value-wiki.net





Evidence
linking
quality to
value



Evidence
linking
quality to
value



Evidence
linking
quality to
value



Evidence
linking
quality to
value

13,700



Evidence
linking
quality to
value

13,700



300

Evidence
linking
quality to
value

Reinventing value



Reinventing value



“The degree to which different qualities of the built environment impact either positively or negatively on different policy priorities”



Reinventing value

'Big Ticket' policy priorities

SOCIETY

HEALTH

ENVIRONMENT

ECONOMY

"The degree to which different qualities of the built environment impact either positively or negatively on different policy priorities"





Reinventing quality



Reinventing quality

“That which returns the greatest value to its users”



Reinventing quality

“That which returns the greatest value to its users”



Socially
rich

Healthy

Reinventing quality

*“That which returns the greatest value
to its users”*

Socially
rich

Economically
productive

Healthy



Reinventing quality

*“That which returns the greatest value
to its users”*

Touch
lightly

Socially
rich

Economically
productive

Healthy



Reinventing quality

*“That which returns the greatest value
to its users”*

Classifying the evidence

Health

- A1. Greenness and physical health
- A2. Greenness and psychological well-being
- A3. Place quality and mental health
- A4. Walkability, active travel and related health
- A5. Place quality and physical health

Society

- B1. Street layout and crime
- B2. Environmental design and crime
- B3. Street design and safety from collisions
- B4. Place quality and liveability
- B5. Urban vitality
- B6. Inclusivity and social capital
- B7. Enabling environments
- B8. Place quality, play and learning

Economy

- C1. Property values and green space
- C2. Residential property values and urban design
- C3. Commercial property values and urban design
- C4. Streets, public realm and economic value
- C5. Economic development and regeneration
- C6. Public spending (and savings)

Environment

- D1. Urban form, density and energy use
- D2. Transport, technology and carbon reduction
- D3. Thermal comfort, cooling and pollution
- D4. Ecology and resilience

What the evidence says

Society

1. **Better physical health:** lower obesity, less type two diabetes, lower blood pressure, reduced heart disease, lower rates of asthma and respiratory disease, faster recovery from illness, and from fatigue
 2. **Better mental health:** less stress and more psychological restfulness, reduced depression, anxiety and anger, reduced psychosis
 3. **Better general fitness:** increased walking (for both travel and recreation), increased exercise, sport and recreation, and more cycling
 4. **Greater daily comfort:** reduced air pollution, heat stress, traffic noise, and poor sanitation and, reduced exposure of lower socio-economic groups to the effects of debilitating neighbourhoods
 5. **Enhanced quality of life:** increased sense of emotional well-being and satisfaction, greater happiness, reduced fear, and higher energy levels.
1. **Fewer accidents:** reduced collisions and casualties on the road, and reduced fearfulness of accidents
 2. **Social integration:** reduced stratification and greater integration of social groups and larger social networks locally, with stronger social support
 3. **Lower rates of crime:** reduced burglary from homes, lower street crime, less fear of crime, and stronger perceptions of safety
 4. **Better educational outcomes:** increased child independence and positive play behaviours, and enhanced learning and educational achievement,
 5. **Enhanced street level vitality and sociability:** a richer public life, enhanced social interaction, and greater longevity of use in urban streets and spaces
 6. **Stronger civic pride:** an increased sense of pride, local morale, social resilience, and community life, and enhanced social capital (social and political engagement) generally
 7. **Greater inclusiveness:** enhanced use of the city by marginalised and socio-economically disadvantaged groups, and greater female empowerment and acceptance of cultural and social difference
 8. **More enabling environments:** in older age and for those with disabilities.

Economy

1. **Property uplift in the residential sector:** influenced by access to views, trees, and open space, lower pollution, mixed use (up to a point and as long as homes are not too close to retail), walkability, neighbourhood character, access to public transport (if not too close to homes), external appearance, public realm quality, connectivity, and vitality
2. **Property uplift in the retail sector and reduced vacancy:** influenced by urban greenery, walkability, public realm quality, external appearance, street connectivity, and frontage continuity; all leading to increased retail viability
3. **Property uplift in the office sector, and reduced vacancy and depreciation:** influenced by walkability, external appearance, design innovation, and street connectivity
4. **More viable investments and extended regeneration benefits:** by making investment more attractive, enhancing competitiveness through differentiation, and strengthening community support for development
5. **Reduced public expenditure:** through reduced capital and maintenance costs for roads infrastructure, reduced public realm maintenance and management (including security) costs, support for the historic built environment and urban regeneration, lower crime and policing costs, and reduced health and social care expenditure (thanks to reduced levels of medication, prescriptions, and hospitalisation)
6. **Higher local tax take:** through attracting new development; and generating a greater willingness to pay for place services from businesses and communities alike
7. **Lower costs of living:** through lower car use and public transport costs (more viable / cost effective public transport), and lower costs for health insurance, and reduced energy consumption and smaller carbon footprints (from transport, infrastructure and buildings)
8. **Higher productivity:** more efficient property and workers, easier recruitment of employees, the enabling of higher density development and more efficient land use, greater adaptability of buildings and spaces over time, and avoiding the unnecessary costs associated with bad design.

Environment
Health

1. **Reduced energy use and associated carbon (greenhouse gas) emissions:** through the creation of urban forms that need less heating and cooling and require less private (vehicle) travel
2. **Adaptive reuse:** buildings, spaces and urban infrastructure that is adaptable over time and more able to support the changing needs of society within the existing built fabric (and its embodied energy)
3. **A viable local exchange network:** with local facilities, amenities and employment opportunities reducing the need to travel further afield and supporting local economic and social resilience
4. **Reduced heat stress and enhanced thermal comfort:** particularly for pedestrians through greater greening and shading in urban areas
5. **Reduced waste:** through a lower demand for construction materials and a reduction in construction waste
6. **Reduced pollution:** including atmospheric pollution and noise pollution (with knock-on health and wellbeing benefits)
7. **Greater resilience:** through accommodating and managing hydrological cycles and working with (rather than against) natural phenomena
8. **Ecological diversity:** Through supporting a greater diversity of species and a greener built environment.

What the evidence says

Society

Economy

Environment
Health

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 - More enabling environments:** in older age and for those with disabilities.
- Property uplift in the residential sector:** through improved business to business, trees and green spaces, low-maintenance, high-quality use of the street and as a living space, homes are not too close to retail), walkability, neighbourhood connectivity, and vitality
 - Property uplift in the retail sector and reduced frontage continuity:** all leading to increased vitality, external appearance, street connectivity, and
 - Property uplift in the office sector, and reduced frontage continuity:** all leading to increased vitality, external appearance, design innovation, and street connectivity
 - More viable investments and extended residential life:** through differentiation, and
 - Reduced public expenditure:** through reduced security costs, support for the historic built environment, and reduced health and social care expenditure (including
 - Higher local tax take:** through attracting businesses and communities alike
 - Lower costs of living:** through lower car ownership, reduced energy consumption and smaller buildings) and lower costs for health insurance, and
 - Higher productivity:** more efficient properties, reduced energy consumption, and the enabling of higher density development and more efficient land use, spaces over time, and avoiding the unnecessary costs associated with bad design.
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 - Ecological diversity:** Through supporting a greater diversity of species and a greener built environment.

Better mental health: less stressful and more psychological restful environments, leading to reduced depression, anxiety and anger, reduced psychosis

What the evidence says

Society

Economy

Environment
Health

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 5. **Reduced public expenditure:** reduced security costs, support for the public realm maintenance and management (including street lighting and reduced health and social care expenditure)
 6. **Higher local tax take:** through increased property values and communities alike
 7. **Lower costs of living:** through reduced energy consumption, health insurance, and
 8. **Higher productivity:** more efficient use of space, development and more efficient land use, greater adaptability of buildings
-
1. **Reduced energy use and associated private (vehicle) travel**
 2. **Adaptive reuse:** buildings, space, and fabric (and its embodied energy) meet the needs of society within the existing built environment
 3. **A viable local exchange network:** economic and social resilience, further afield and supporting local
 4. **Reduced heat stress and enhanced thermal comfort:** particularly for pedestrians through greater greening and shading in urban areas
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Lower rates of crime: reducing opportunities for burglary from homes, increasing natural surveillance with lower street crime, less fear of crime, and stronger perceptions of safety

What the evidence says

Society

Economy

Environment
Health

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1. **Fewer accidents:** reduced road deaths and injuries
2. **Social integration:** reduced social isolation and improved social support
3. **Lower rates of crime:** reduced crime rates and improved safety
4. **Better educational outcomes:** improved educational achievement, and reduced educational inequality
5. **Enhanced street level vitality:** improved urban streets and spaces
6. **Stronger civic pride:** increased civic pride and political (social and political) engagement
7. **Greater inclusiveness:** increased cultural and social diversity and improved female empowerment and acceptance of diversity
8. **More enabling environment:** improved environmental quality and reduced environmental inequality

Reduced energy use and associated carbon (greenhouse gas) emissions: through the creation of urban forms that need less heating and cooling and require less private (vehicle) travel

1. **Property uplift in the residential sector:** increased property values (and as long as homes are not too close to retail), walkability, connectivity, and vitality
2. **Property uplift in the retail sector:** increased retail viability and external appearance, street connectivity, and frontage continuity; all leading to increased retail viability
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What sort of places should we build?



What sort of places should we build?



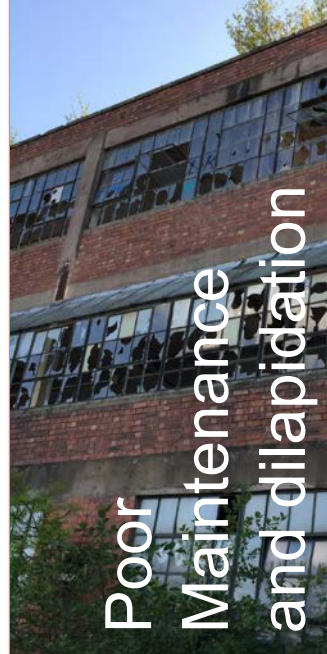
A
ladder
of
place
quality



Very strong evidence
of negative outcomes



Very strong evidence
of negative outcomes



Poor
Maintenance
and dilapidation



Segregated areas e.g. rear
parking courts

Absence of local green space



Car-dependent and extensive
suburbanization



Wide carriage-way widths

Roads with high traffic

Association
not yet definitive



BEWARE



Association
not yet definitive



BEWARE

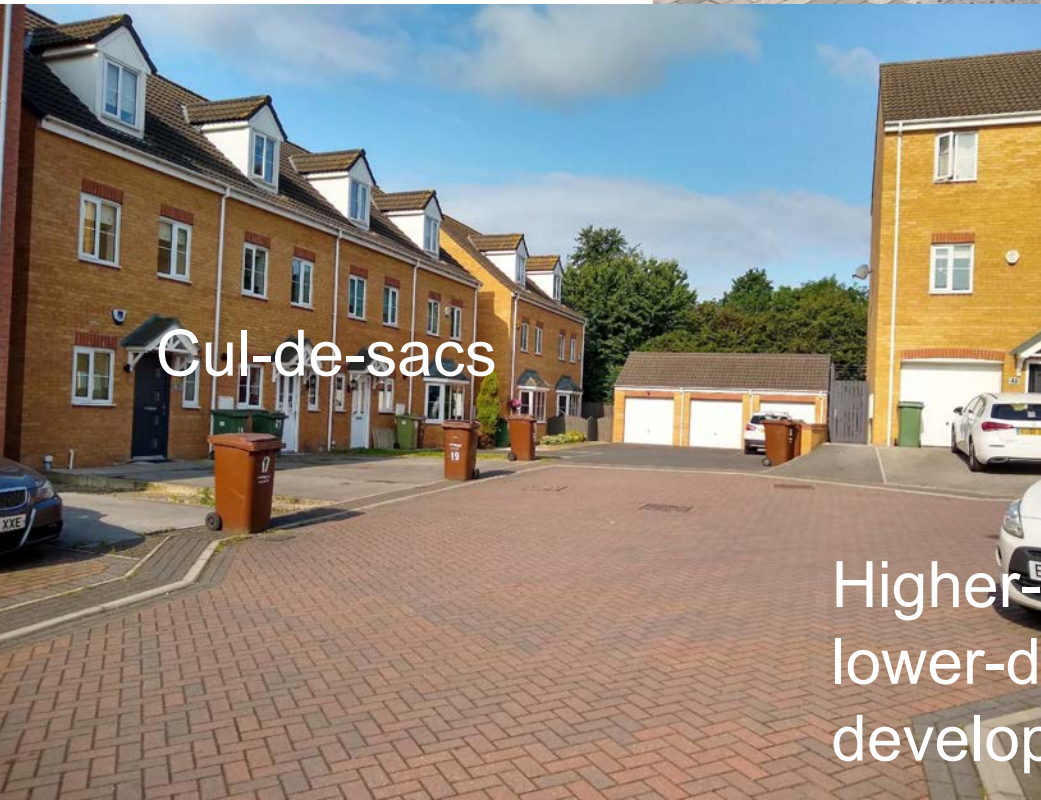


Street length and
connectivity

Shared spaces



Particular
architectural
styles



Cul-de-sacs

Higher- versus
lower-density
development



High-rise
living

Good evidence of
positive outcomes



ASPIRE



Good evidence of positive outcomes



ASPIRE



Natural surveillance

Façade continuity



Low traffic speed



Sense of place

Attractive and comfortable public space

Street-level activity



Pedestrian scale

Architectural quality (beauty)

REQUIRE

Very strong evidence
of positive outcomes



REQUIRE

Public transport connectivity

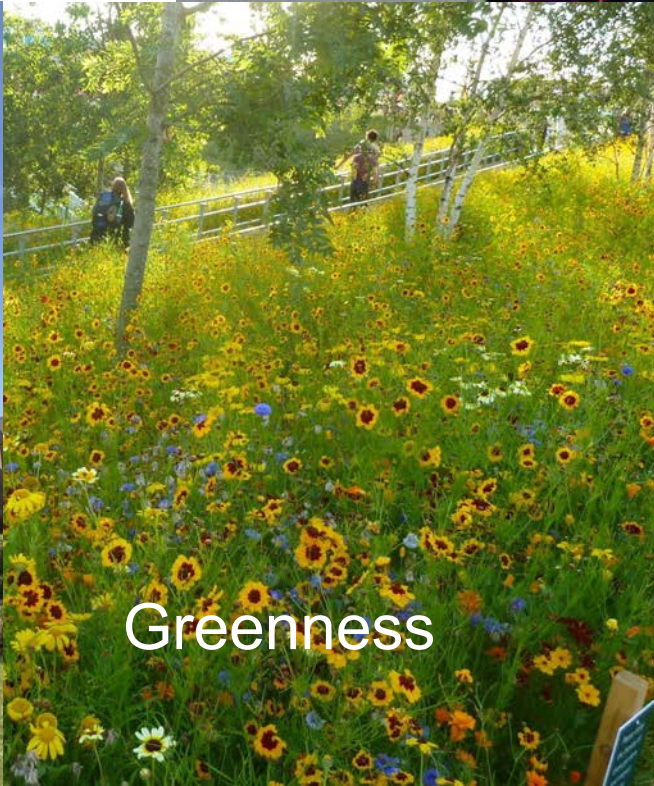
Very strong evidence of positive outcomes



Walkability

Mix of uses

Low levels of traffic



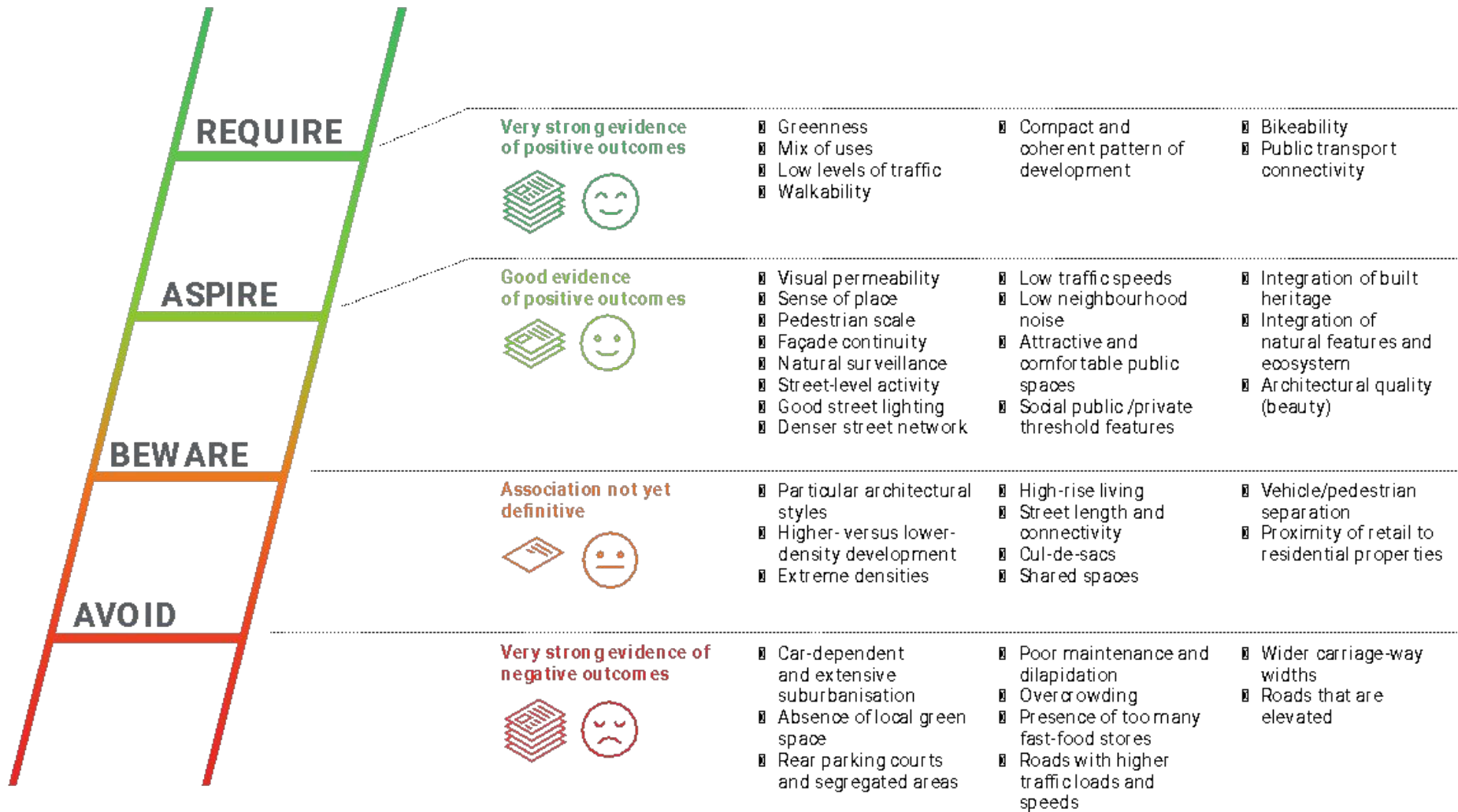
Greenness



Compact and coherent pattern of development

Bikeability

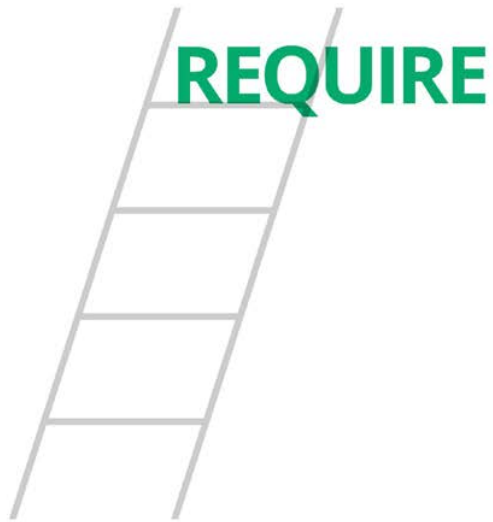
The Ladder of Place Quality



<https://placealliance.org.uk>

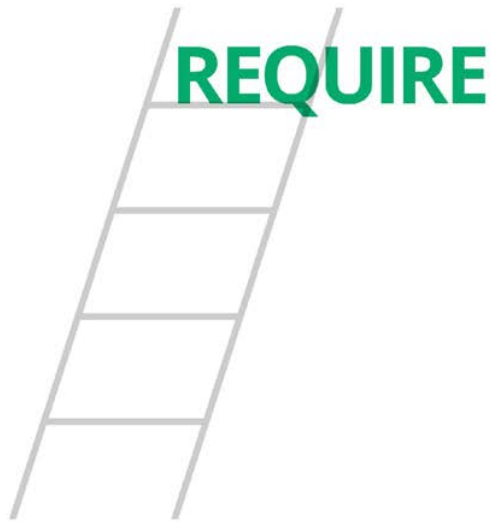


Goldsmith Street - Norwich



- Connected
- Walkable
- Green
- Mixed (area)
- Low traffic
- Compact and coherent
- Community-building

Goldsmith Street - Norwich



- Connected
- Walkable
- Green
- Mixed (area)
- Low traffic
- Compact and coherent
- Community-building

Fundamentally good for us

- Economically
- Socially
- Environmentally
- Health outcomes

Goldsmith Street - Norwich



Millers Field - Norwich



- Disconnected
- Parking dominated
- Hard
- Single use
- Car-dependent
- Sprawling
- Socially isolating

Millers Field - Norwich



- Disconnected
- Parking dominated
- Hard
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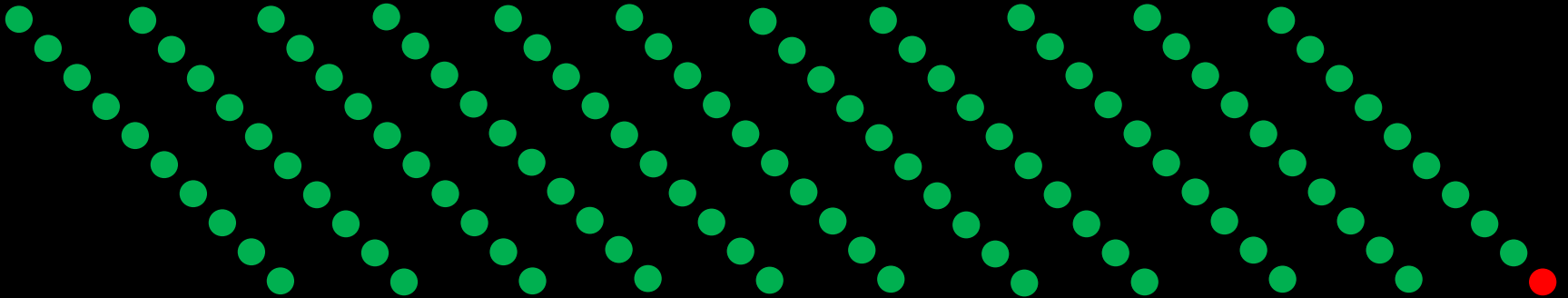
Fundamentally bad for us

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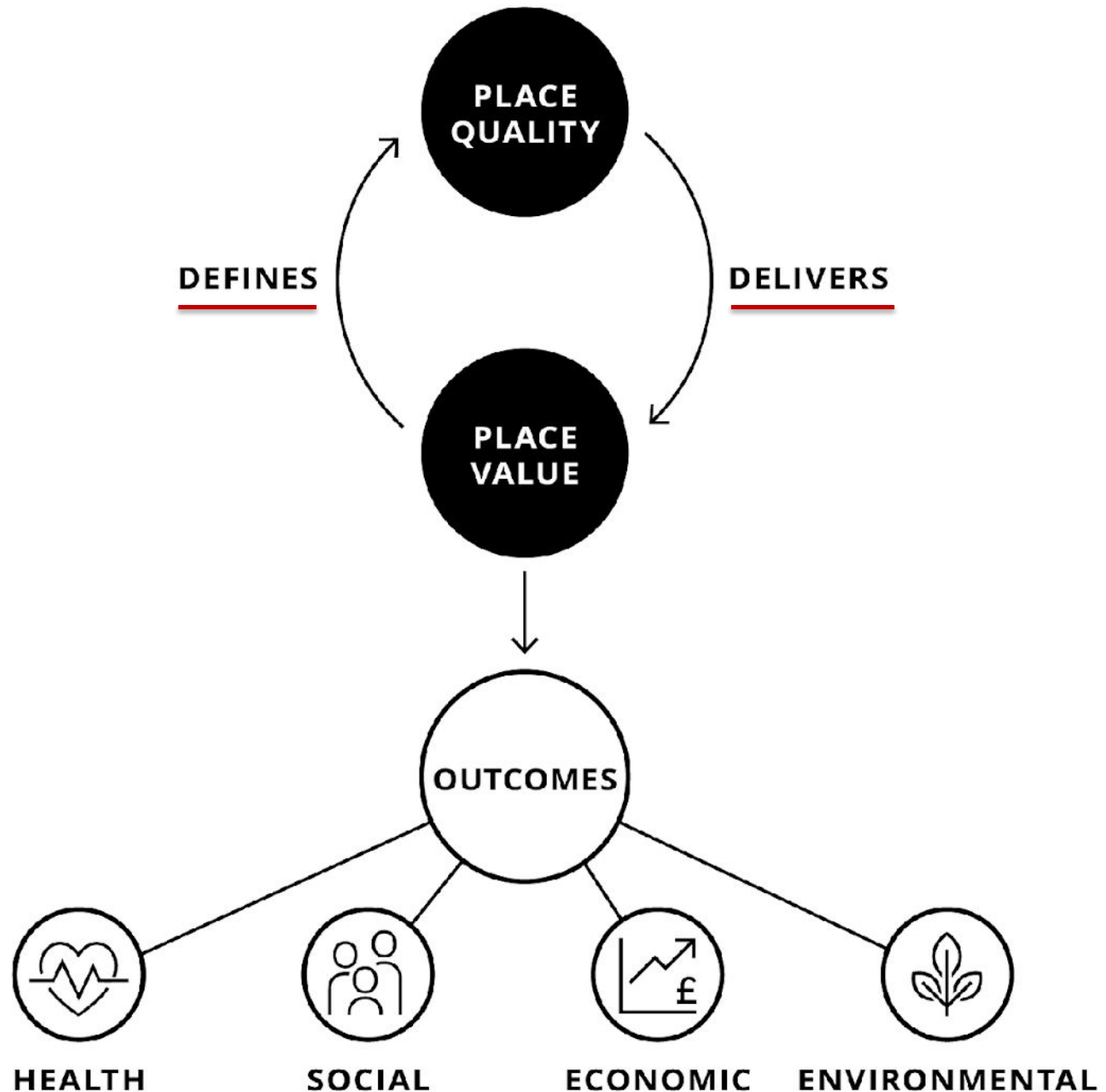
Millers Field - Norwich

Overwhelming evidence

99.9%



The virtuous loop of place quality





But, not a luxury – a necessity of life

Urban design, the evidence is clear

REQUIRE

ASPIRE

BEWARE

AVOID



Urban design, the evidence is clear

REQUIRE

ASPIRE

BEWARE

AVOID

*Read the evidence,
Climb the ladder!!!*



REQUIRE

ASPIRE

BEWARE

AVOID

Thank you

